



## LIFETIME WARRANTY

Gray warrants to the original purchaser that the Gray product meets Gray's standard specifications for the product at the time of purchase, and will be free from defects in materials and workmanship for the normal useful life of the product subject to the terms, conditions and exclusions herein.

## VALUE ADDED PROTECTION

Gray products are warranted against excessive or abnormal wear and tear for a period of one (1) year from the date of purchase by the original purchaser. This limited warranty period stops at the end of the one year warranty period or upon the date the Gray product is no longer owned by the original purchaser, whichever shall first occur and subject to the terms, conditions and exclusions herein.

## TERMS & CONDITIONS

*The limited warranties are subject to the following terms, conditions and exclusions:*

The warranties do not cover any product or part that has been subjected to conditions other than normal wear and tear. These conditions may include but not limited to, the following: abused, contaminated, corroded, modified, heated, damaged, neglected products or parts, or products or parts subjected to unforeseen natural disasters such as, but not limited to war, flood, tornado, hurricane, wind or hail storm damage or the like. In the event of any alteration, modification, abuse or misuse of this product or if this product is used for a purpose other than for which it was intended, or used in a manner inconsistent with any instructions regarding its use, the limited warranties shall be void.

The sole and exclusive remedy shall be the repair or replacement of the defective or excessively worn product or part, at Gray's option. All transportation charges shall be paid by the purchaser. Warranty claims must be made in writing to Gray Manufacturing Company, Inc. at 3501 S. Leonard Road St. Joseph, Missouri 64503, model number and serial number must be included. This exclusive remedy shall not be deemed to have failed of its essential purpose so long as Gray is willing and able to repair or replace the defective product or part in the manner prescribed herein. In no event

shall Gray be liable for any direct, indirect, special, incidental or consequential damages of any kind, nature or description, whether based on warranty, contract, tort, negligence, strict liability, or other legal theory.

These warranties are exclusive, and no warranty of merchantability, fitness for a particular purpose, or other warranty of any kind (whether expressed, implied or statutory) is made by Gray. No agent, employee or representative of Gray Manufacturing Company, Inc. has authority to bind Gray to any affirmation or warranty concerning Gray products or parts except as stated herein.

If service, parts, additional service or operator manuals are needed or if you have any questions about your Gray product, call Gray Manufacturing Company, Inc.'s factory direct toll free hotline 800-821-7320 or 816-233-6121 or Fax 816-233-7251 or 816-387-8157 or email to: [gray@grayusa.com](mailto:gray@grayusa.com) or write or come in to see us during normal business hours at 3501 South Leonard Rd., St. Joseph, Missouri, 64503, USA.

**(800) 821-7320 • (816) 233-6121 • (816) 233-7251 Fax • [www.GrayUSA.com](http://www.GrayUSA.com)**



**GRAY MANUFACTURING  
Company, Inc. • St. Joseph, Missouri**

*A tradition of quality since 1952*